



National conference 2007

Wednesday 4 July University of Warwick, Coventry

Comments from last year's conference

"Excellent opportunity to network."

"I just wish I'd had more time to attend more sessions – there was so much to choose from."

"I've gained confidence in myself and a can-do attitude. Thank you very much."

"Being able to meet old friends and make new friends, sharing experiences and common concerns."

Who should attend?

- Victim Support staff and volunteers
- Witness Service staff and volunteers
- criminal justice professionals
- senior police officers
- Crown Prosecution Service
- probation officers
- local authorities
- community safety officers
- youth offending teams
- government officials
- statutory and voluntary organisations



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The theme for this year's conference encompasses the changing landscape of crime in the UK. Hate crime, identity theft and cyberstalking are just some of the emerging crimes that affect victims and witnesses today. We will also be presenting the findings from a new research project, which explores the links between violent victimisation and offending in children and young people.

The programme for external delegates has been redesigned for 2007 to include the most relevant content about crime and victims' issues in a single day. This will optimise your time at conference and help to keep the cost down. The national conference is a key event in Victim Support's calendar – it is a great opportunity to network, learn, and share experiences and effective practice.

We look forward to welcoming you to our conference.

Programme

8.00 am – 9.30 am	Arrival and registration
9.30 am – 11 am	Opening plenary The link between violent victimisation and offending in young people Dr Harriet Becher, National Project Manager – Young Victims, Victim Support, Anna Sweeting, Associate Director and Rachael Owen, Research Executive, British Market Research Bureau Implications of the research – a policy perspective Pam Hibbert, Principal Policy Officer, Barnardos Support for young victims and the need for comprehensive data Adrienne Katz, Chief Executive, Young Voice
11 am – 11.30 am	Tea and coffee
11.30 am – 1 pm	Conference session slot B
1 pm – 2 pm	Lunch
2.30 pm – 4 pm	Afternoon plenary Delivering services for those affected by human trafficking Sarah Stephen-Smith, Counter-Trafficking Development Worker, POPPY Project E-crime: why fraudsters use the internet and what it means for victims Detective Sergeant Steve Truick, Metropolitan Police, Computer Crime Unit Identity fraud – definitions and action for victims Neil Munroe, Member of the Identity Fraud Consumer Awareness Group and External Affairs Director, Equifax Cyberstalking and harassment Hamish Brown MBE, Detective Inspector (retired), Scotland Yard
4 pm – 4.30 pm	Tea and coffee
4.30 pm – 6 pm	Conference session slot C
6 pm	Close of conference

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Sessions

Conference session B	Wednesday 4 July	2.30 pm – 4 pm
Conference session C	Wednesday 4 July	4.30 pm – 6 pm

Titles and descriptions of the conference sessions will be available close to the conference, but possible session topics can be found below. Full and updated information can be found on our website – www.victimsupport.org.uk/nationalconference

Session topics

- The work of Support after Murder and Manslaughter (SAMM)
- Innovation with the London Crown Court Witness Service
- Telephone skills for working with people in the grip of strong emotions
- Employment law update
- Introducing the Education resource pack: a tool for awareness raising with children and young people
- New evidence on the support needs of young victims
- International visitor-victim (IVV) research dissemination
- Learning outcomes from the enhanced services for victims (VCU) pilot

Booking information, terms and conditions

To reserve a place you can complete the attached booking form. Bookings (including sessions) will only be confirmed when payment has been received. If you are paying by credit or debit card, please complete the necessary details on the booking form. For payments by cheque or BACs, you can request an invoice or request further information by contacting us on 020 7896 3851 or events@victimsupport.org.uk.

Make sure you complete the booking form carefully and in full as anomalies can delay your booking. We advise you to make a copy of your completed booking form for your records. To guarantee a place, please make sure that you send in your booking form, conference session booking form, payment and monitoring form before 31 May 2007. Joining and registration instructions will be sent to you about two to four weeks before the event.

If you have to cancel your place, please state this in writing to the Events Officer (contact details below). This should be done before 31 May. After this date the booking is subject to a cancellation fee based upon the charges imposed by the venue. We would advise that delegates look for a replacement before cancelling their place.

If you have any questions at all, please do not hesitate to contact:

Charlie Wood – Events Officer

Victim Support, Cranmer House, 39 Brixton Road, London SW9 6DZ

020 7896 3851 or events@victimsupport.org.uk.

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Booking form

Please make sure that you read all booking information, terms and conditions before completing this booking form. Please complete in pen, write clearly and in block capitals.

Deadline for bookings: 31 May.

First name: Surname:
Job title:
Organisation:
Address:
County: Postcode:
Telephone: Mobile: I would like my mobile number to appear on the delegate list.
Email:

Booking information – tick option required.

Day delegate (Wednesday 4 July) Lunch and refreshments included.

Supported rate: charity/voluntary £125
Reduced rate: local authorities, police, prison, probation services £150
Full rate: central government departments & agencies, commercial sector, non-departmental public bodies £175

Total £

Please send me an invoice, as I would like to pay by BACS/cheque.

I would like to pay by credit/debit card.

Card type: Visa/MasterCard/Delta/Switch (delete as appropriate)

Card number:

Security no: Expiry date: / Valid from: / Issue no:

Special requirements - please indicate any catering or access requirements

Vegetarian Vegan
 Food allergy - please state:
 Access requirements - please state:
 Other - please state:

Data protection

I am happy to receive further information from Victim Support (future events and services).
 I **only** want to receive information relating to Victim Support's national conference 2007.

Please return this booking form to:

Charlie Wood – Events Officer

Victim Support, Cranmer House, 39 Brixton Road, London SW9 6DZ

If you have any questions about the conference at all, please contact us on **020 7896 3851** or **events@victimsupport.org.uk**

Conference monitoring form

In line with Victim Support's commitment to diversity and our aim that the conference should be as representative as possible, all delegates are asked to fill in the following form. This information will be treated confidentially and used solely for monitoring purposes. If you do not wish to answer a specific question, please tick the 'declined' option.

1. What organisation are you from?

2. I would describe my ethnic origin as ...

<p>White</p> <p><input type="checkbox"/> British</p> <p><input type="checkbox"/> Irish</p> <p><input type="checkbox"/> Other White background (please state) _____</p>	<p>Black or Black British</p> <p><input type="checkbox"/> Black Caribbean</p> <p><input type="checkbox"/> Black African</p> <p><input type="checkbox"/> Other Black background (please state) _____</p>
<p>Mixed or Mixed British</p> <p><input type="checkbox"/> White & Black Caribbean</p> <p><input type="checkbox"/> White & Black African</p> <p><input type="checkbox"/> White & Asian</p> <p><input type="checkbox"/> Other Mixed background (please state) _____</p>	<p>Asian or Asian British</p> <p><input type="checkbox"/> Indian</p> <p><input type="checkbox"/> Pakistani</p> <p><input type="checkbox"/> Other Asian background (please state) _____</p>

Chinese

Other ethnic background (please state) _____

Declined

3. What is your gender?

Male Female Transgender Declined

4. Do you consider yourself to have a disability?

Yes No Declined

5. What is your age group?

18-24 25-34 35-44 45-54 55-64 65+ Declined

6. How would you describe your sexuality?

Bisexual Gay Heterosexual Lesbian Declined

7. Have you attended Victim Support's national conference previously?

Yes No Declined

8. If so, how many times?

Once 6-10 times

Twice Over 10 times

3-5 times

Thank you for taking the time to complete this monitoring form. All information provided will be treated in the strictest confidence.